

My eEquals – What are we using it for?



BKI is using it for our three most utilised completion documents : Statement of results, Statement of attainment and Award qualification. The product was selected as the qualifications issued through the platform are the most widely accepted by domestic and international employers and governments.

My eEquals - Why do it?



PROTECT REPUTATION

Increases the quality assurance of academic brands and makes it simpler for third parties to validate the claims of a students education. It supports BKI in meeting its regulatory obligations under provider standards i.e. the 30 day rule



IMPROVED SECURITY

Documents are certified via a cryptographic e signature so as to validate the document source. Credentials contain security to ensure they are tamper-proof. There is control and regulation of accessed and shared documents including analytics on usage



MORE EFFICIENT

Digital qualifications remove the slow and manual process of printing paper artefacts and makes the accessing of authentic credentials much simpler and reducing staff workload



STUDENT EXPERIENCE

My eEquals allows our students to receive completion documentation quickly and allows them to share with third parties. They are able to store all qualifications in one place.

CONFIDENTIAL IN CONFIDENCE

Implementation

- Adopted a light integration model for our former Student Management System – production of two files (metadata & pdf) with manual upload to My eEquals
- 6 week end to end implementation – Go-live 1 March 2022
- Worked in partnership with Digitary to customise marketing, training collateral to reflect the needs of TAFE
- Change management important from the outset – not just Comms
- Full integration to new SMS (JobReady Plus) to be investigated in 2024
- Whilst developed by Unis, TAFE is now represented on the Operations Steering Committee

Benefits Realisation

Achieved to date

- Students have readily adopted the use of the system – 80+% pick up rate of qualifications from the system
- 50% reduction in time taken to issue a completion document
- 73% reduction in paper re-prints and qualification verification requests comparative to average 2017-2022
- Cost reductions (Postage, printing, paper, other consumables)
- Increase in staff satisfaction due to decreased workload and ability to undertake activity remotely or on campus
- Decrease in student complaints around timeliness in receiving qualifications

Alignment to the BKI strategic plan

- **The student at the centre of all we do:** Students can now access their qualification as soon as it is published and not up to 30 days later when manually printed and posted. Students can also instantly share these documents with 3rd parties facilitating university entry, employment opportunities, licensing and promotions.
- **Becoming a financially sustainable TAFE:** Estimated cost savings for BKI outweigh implementation and licensing costs.